



**'The Childerwood Nursery team are committed to safeguarding and promoting the welfare of children and young people.
We expect all staff, students and volunteers to share this commitment'**

Coronavirus

Parent and Carers Guide

May 2020

Updated December 2020 to reflect advice regarding temperature checks.

Updated October 2020 to reflect 'Bubble' changes from room groups to age groups.

We Are Here for You and Your Children



KEEPING FAMILIES AND STAFF SAFE

At Childerwood Nursery, we know that these are uncertain times, and you will no doubt have questions about the wider re-opening process.

What will Childerwood Nursery be doing to protect children, staff, and families?

We have put in place extensive measures that are designed to keep families and staff as safe as possible during time spent at the Nursery. None of us can prevent Coronavirus, but we are trying to do all we can to take the best possible safety precautions.

We will be continuing to follow the Coronavirus procedures that have been in place whilst we have been providing childcare to Key Worker children, and prior to lockdown. We know that all staff, families, and children must work together to ensure that everybody is kept safe and we thank you for your support with this.

The key procedures that we are following are:

All children and staff will have their temperature taken during the day (including on arrival) - anyone with a temperature above 37.8°C will be asked to stay away from the Nursery and isolate in accordance with Government guidance.

- PPE will be in use for all staff when taking temperatures, as well as when providing intimate care.
- Excellent hand hygiene must be maintained by all children, families, and staff.
- Enhanced cleaning of areas and especially touch points will be maintained.
- Parents to use the designated area for drop-off and pick-up.
- Children's health will be carefully monitored.
- Visitors will only be allowed entry to complete business critical tasks and will be required to follow all our procedures whilst on-site.

How will Social Distancing be in place at the Nursery?

The Government has acknowledged that Social Distancing will be hard to achieve with Nursery children, however we are committed to doing everything we can to support Social Distancing in the Nursery by:

- Staggering pick-up and drop-off times for families.
- Carefully monitoring the number of children and staff in the Nursery.
- Limiting the movement of children and staff between rooms/areas or within communal spaces.
- Using outdoor spaces where possible. Outdoor equipment should be appropriately cleaned between groups of children using it.
- Children remaining in smaller groups.
- Each age group working independently of other groups.
- Repurposing of spaces to provide additional space for staff breaks or amending break schedules to support smaller groups.
- Staff will be carefully deployed within the nursery and will only work in one age group or 'bubble', as far as possible.
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Will Staff be wearing face masks?

Staff within rooms will not be wearing facemasks – this is in-keeping with Government guidance and enables the children to receive reassurance from the familiar friendly faces at the Nursery and help them settle back into the environment more easily.

Are you encouraging testing of staff?

Testing has been available for Key Workers, including our staff since April. We have shared information with our staff on how to book tests and we will support staff in accessing tests as needed or desired.

FAMILIES AND STAFF RETURNING TO NURSERY

We will be open to all families from 1st June, in accordance with the Government guidance. We are offering a phased re-opening over a three-week period. The first group of children will return in the week commencing 1st June.

We are a new family; will we still be able to start on the date arranged?

We are working hard to welcome our families back and settle everyone into nursery life again. We will be in touch as soon as possible to discuss your start date to your settling arrangements.

What should Shielded and Clinically Vulnerable Children do?

- Children and young people (0 to 18 years of age) who have been classed as clinically extremely vulnerable due to pre-existing medical conditions have been advised to shield. It is not expected that these children attend Nursery but should continue to be supported at home as much as possible.
- Clinically vulnerable (but not clinically extremely vulnerable) people are those considered to be at a higher risk of severe illness from covid-19. A small minority of children will fall into this category, and parents should follow medical advice if their child is in this category.

We live with a Shielded or Clinically Vulnerable Person, what should we do?

- If a child or member of staff lives with someone who is clinically vulnerable (but not clinically extremely vulnerable), including those who are pregnant, they can attend Nursery.
- If a child or staff member lives in a household with someone who is extremely clinically vulnerable, as set out above, it is advised they only attend the Nursery if stringent social distancing can be adhered to and, in the case of children, they are able to understand and follow those instructions.
- This may not be possible for young children without the capacity to adhere to the instructions on social distancing.
- If stringent social distancing cannot be adhered to, we do not expect those individuals to attend

Childerwood Nursery will endeavour to support the learning from home. This information was correct at the time of publication, according to Government guidance.

PLEASE CHECK GOVERNMENT WEBSITES FOR THE LATEST INFORMATION ON SHIELDED OR CLINICALLY VULNERABLE CHILDREN OR PERSONS.



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EMOTIONAL WELLBEING

Will you comfort my child if they are upset?

The emotional well-being of each child is paramount and although social distancing must be observed where possible, we will comfort a child if they need it. We understand that children may find it harder to settle back into Nursery after having enjoyed so much time with their families and will support them as fully as possible.

Can my child have their comforter?

If your child has a blanket, please supply these, and keep them as clean as possible.

Comforters will be available for children when they need them and when not in-use they will be kept in the child's bag or box to prevent other children accessing them.

If your child uses a dummy, please supply at least two so a spare one can be kept on-hand in a Milton style solution.

Unfortunately, we will not allow any toys brought from home into the Nursery.

ATTENDING ANOTHER SETTING

Can my child attend another childcare setting?

Children are only permitted to attend one childcare setting. If you wish for your child to attend Childerwood Nursery, they will not be allowed to attend any other childcare setting. We are requesting that parents and carers follow the steps outlined below:

- All adults must not to enter the Nursery if they are displaying any symptoms of coronavirus & that children are not to be brought to setting if they are displaying any symptoms of coronavirus.
- Parents closely monitor children for signs of Covid-19 symptoms in line with guidance
- Parents give daily confirmation that child/household are symptom-free
- Children are only permitted to attend one childcare setting.
- Parents, visitors, etc. must observe the strict social distancing guidelines when at the nursery. This will help reduce the spread of coronavirus.
- Parent should observe the arrival and departure time arrangements which have been organised to minimise adult to adult contact. This includes staggering drop-off and collection times for children.
- Parents should maintain two metre distancing when they drop-off and collect children, whilst maintaining safeguarding/visual controls.
- Only one parent brings the child to the setting.
- Parents should observe their allocated arrival and departure times and the process for doing so, including protocols for minimising adult to adult contact (for example, which entrance to use).
- Parents must not gather at entrance gates or doors or enter the site (unless they have a pre-arranged appointment, which should be conducted safely).
- All adults and children must clean their hands-on arrival at the Nursery.
- Parents should not leave buggies, car seats and scooters at the setting. If they are essential, they must be left outside in the designated storage area.



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- Parents should follow Government recommendations on transport to and from childcare settings to reduce unnecessary travel on public transport where possible and avoid peak times.
- Parents should observe hygiene expectations and wherever possible discuss with children.
- All adults and children clean their hands according to guidance on hand cleaning
- Parents and carers must follow current Government guidelines and any guidance regarding quarantine.

