



'The Childerwood Nursery team are committed to safeguarding and promoting the welfare of children and young people.  
We expect all staff, students and volunteers to share this commitment'

# Parent and Carer Guide

## Arrivals and Departures

### May 2020

**We Are Here for You and Your Children**



From Monday 1st June, we are introducing new procedures at arrival and departure times as part of our Coronavirus safety measures.

To minimise adults entering our nurseries, we are no longer allowing parents into the nursery.

Instead, a member of the team from your bubble group will greet you outside at the gate at arrival and departure times.

We see these arrangements as being temporary, whilst social distancing is in place. We are requesting that parents please be patient during arrival and departure, as it will inevitably take longer than usual, and we anticipate delays for everyone.

This is a new challenge for all of us and our team will be doing their absolute best to welcome children into the Nursery without the children feeling rushed, which may make them feel unsettled.

To minimise disruption, we will not be able to facilitate arrival and departure beyond the allocated timeslots set out below.

Please only use the entrance garden if necessary, waiting outside the first and second gate. We ask that only one parent drops off and collects children.

### PROCEDURES AT ARRIVAL TIMES

To minimise queuing, congestion and families coming into contact, we are requesting that you arrive and queue at one of the following times:

#### Sessions Starting at 7.30 am

We will be opening our doors and collecting children at 7.30 and 8:00am.

#### Sessions Starting at 8.15 am

We will be opening our doors and collecting children at 8.15 am and 9:45am

#### Sessions Starting at 8.45am

We will be opening our doors and collecting children at 8.45 am and 9:45 am

#### Sessions Starting at 12.30 am

We will be opening our doors and collecting children at 12:30pm and 13:00pm

Please arrive in good time to park, allowing time to queue. Queue to one side of the pavement. At all times follow social distancing rules (keep two metres from other families) and please wear your masks.

### PROCEDURES AT PICK-UP

When you drop off your child, you will be asked what time you expect to collect them. You can also add this information yourself on Tapestry or call the nursery to let staff know.

Please arrive with enough time to spare in time for the end of your child's session.

Our aim is to have your child and their belonging's ready for when you arrive. Please enter the gate and ring the nursery doorbell. Please maintain social distancing and we remind parents to keep the walkway clear, as it serves as an emergency exit.

**Please review the Department for Transport Travel Advice for Parents:**  
<https://extranet.dft.gov.uk/safer-transport-campaign/schools/>



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